



Lean Solutions Global Summit – Cancellation Policy

We understand that circumstances may arise that prevent you from attending the Lean Solutions Global Summit. To ensure fairness and clarity, the following cancellation and refund policy applies:

Participant Cancellations

- **Full Refund (minus processing fees):** Cancellations received **30 Business Days or more prior to the event start date.**
- **50% Refund:** Cancellations received **15–29 Business days prior to the event start date.**
- **No Refund:** Cancellations received **within 14 Business days of the event start date.**
- **Substitutions:** If you are unable to attend, you may transfer your registration to another participant at no additional cost. Substitution requests must be submitted in writing at least **7 days before the event.**

No-Shows

Participants who do not attend the event and have not provided written cancellation notice are considered no-shows and are not eligible for a refund.

Event Cancellations or Postponements

In the unlikely event that Lean Solutions cancels or postpones the Global Summit:

- **Full Refund:** Attendees will receive a full refund of registration fees.
- **Alternative Options:** Attendees may choose to transfer their registration to a rescheduled date or future Lean Solutions event.
- Lean Solutions is not responsible for travel, lodging, or other expenses incurred due to event cancellation or rescheduling.

Force Majeure

Lean Solutions shall not be held liable for cancellations or delays caused by events beyond its control, including but not limited to natural disasters, government regulations, pandemics, or other unforeseen circumstances. In such cases, refunds or credits will be determined at the discretion of Lean Solutions.